


THIS IS HOW YOU READ YOUR BILL

Match the numbers on the bill for more information on each section.

1. DATE OF BILL STATEMENT
2. 8-DIGIT CUSTOMER NUMBER
3. 7-DIGIT ACCOUNT NUMBER
4. SERVICE PERIOD DATES FOR WATER

5. BILL AMOUNT IS DUE ON THIS DATE
6. TOTAL AMOUNT DUE INCLUDES ANY CURRENT OR PAST DUE BALANCE
7. PREVIOUS BALANCE INCLUDES ANY PAYMENTS OR ANY FORWARDED BALANCE TO THIS BILL
8. WATER USAGE IS REFLECTED IN THOUSAND GALLONS, WITH CHARGES BASED ON THE CURRENT CITY ORDINANCE RATES
9. SEWER COMMODITY IS BASED ON WATER USAGE, WITH CHARGES BASED ON CURRENT CITY ORDINANCE RATES; REUSE SERVICES ARE AVAILABLE, WHEN APPLICABLE.
10. TOTAL SANITATION CHARGES (FLAT RATE FOR ALL LOT SIZES) + RECYCLE FEE + BRUSH FEE
*COMMERCIAL DUMPSTER OR ROLL-OFF CHARGES ARE INCLUDED UNDER SANITATION (BASED ON THE CURRENT CITY ORDINANCE RATES)
11. DRAINAGE UTILITY FEE IS A USER FEE FOR DRAINAGE RELATED SERVICES PROVIDED BY THE CITY OF MCALLEN
12. UNDER WATER USE, THE METER NUMBERS (WATER AND/OR SPRINKLER) WILL APPEAR INCLUDING PREVIOUS, CURRENT READ, DAYS OF WATER SERVICE, AND USAGE
13. USAGE IS CALCULATED IN THOUSANDS OF GALLONS (FOR EXAMPLE 16.4 = 16,400)
14. EXPLANATION OF LATE FEE CHARGES
15. PAST DUE AMOUNT = PAST DUE BALANCE IS DUE IMMEDIATELY
CURRENT CHARGES = ANY CURRENT CHARGES FOR THIS BILLING PERIOD ONLY
CURRENT DUE DATE = DUE DATE FOR CURRENT CHARGES ON THIS BILL
TOTAL DUE = PAST DUE AMOUNT + CURRENT CHARGES
16. THE MAILING ADDRESS WHERE THE BILL IS SENT



McAllen Public Utility
1300 W. Houston/PO Box 280, McAllen, TX 78505-0280
Office 956-681-1600 - Evenings/Weekends 956-681-1717

Customers can access account information and pay bills online at <http://www.mcallenpublicutility.com>

| | | | |
|---------------------------|------------------|----------------------------|------------------------|
| 1 Billing Date: | 10/23/2018 | Billing Cycle/Book: | 07 / 008 |
| Account Name: | JOHN MCALLEN | 4 Service Period: | 9/10/2018 - 10/9/2018 |
| 2 Customer Number: | 00123456 | 5 Due Date: | 11/2/2018 |
| 3 Account Number: | 0000789 | 6 Total Amount Due | \$ 209.85 |
| Service Address: | 4321 EXAMPLE AVE | Sanitation Service Period: | 9/23/2018 - 10/23/2018 |

7 **Previous Balance** \$ 218.85

Late Fee \$ 30.56

Payment - Thank You 9/25/2018 \$ -132.76

Balance Forward \$ 116.65

Water Use Charges

Base Fee \$ 8.45

8 Tier 1 Usage 8.0 @ \$1.35 \$ 10.80

Tier 2 Usage 5.0 @ \$1.65 \$ 8.25

Tier 3 Usage 3.4 @ \$1.85 \$ 6.29

Total Water Use Charges \$ 33.79

Sewer Use Charges

Sewer - Base Fee \$ 10.50

9 Sewer - Commodity Blk 1 16.4 @ \$1.60 \$ 26.24

Total Sewer Use Charges \$ 36.74

Sanitation Use Charges

Res-Frontage 51-75 Ft \$ 12.50

Recycle Fee \$ 2.00

Brush Fee \$ 4.86

10 Total Sanitation Use Charges \$ 19.36

11 Drainage Utility Fee \$ 1.71

Sanitation State Tax \$ 1.60

Current Charges Due \$ 93.20

Total Amount Due \$ 209.85

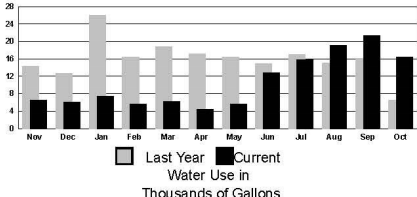
Special Message

IMPORTANT!!! - Due date on this bill does not extend the disconnect date of a past due amount. The hours of operation for MPU's Drive Thru window are Mon-Fri 7:30am to 5:30pm. Pay by phone @ 681-1600 and select option #1.

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Water Use

| Service-Mtr # | Previous Read | Current Read | Billing Days | Usage in 1000s of Gallons |
|---------------|---------------|--------------|--------------|---------------------------|
| WA-2018920 | 20674 | 20838 | 29 | 16.4 |



13622844

Please Return This Portion With Your Payment Made Payable To:



McAllen Public Utility
1300 W Houston/P O Box 280
McAllen, TX 78505-0280
Office # 956-681-1600
Evenings/Weekends # 956-681-1717
<http://www.mcallenpublicutility.com>

Billing Date: 10/23/2018
Name: JOHN MCALLEN
Service Address: 4321 EXAMPLE AVE
Customer-Account#: 00123456-0000789

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| *Past Due Amount | Current Charges | Current Due Date | Total Due |
|------------------|-----------------|------------------|-----------|
| \$ 116.65 | \$ 93.20 | 11/02/2018 | \$ 209.85 |

*Due date on this bill does not extend the disconnect date of the past due amount.

14 In order to avoid a late fee of 5% of the "current charges", please ensure that payment is received in our office on or before the 20th date after the billing date.

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ADDRESSEE

JOHN MCALLEN
4321 EXAMPLE AVE
MCALLEN TX 78504

Please Remit to

McAllen Public Utility
1300 W Houston
P O Box 280
McAllen, TX 78505-0280